

COPY OF PAPERS  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor : Brent Magouirk et al.

Appln. No.: 10/052,577

Filed : January 18, 2002

For : CUSTOMER MANAGEMENT SYSTEM

Docket No.: S77.12-0002

Group Art Unit: 2611

Examiner: ---

**LETTER TO OFFICIAL DRAFTSPERSON**

Commissioner for Patents  
Washington, D.C. 20231

I HEREBY CERTIFY THAT THIS PAPER IS BEING  
SENT BY U.S. MAIL, FIRST CLASS, TO THE  
ASSISTANT COMMISSIONER FOR PATENTS,  
WASHINGTON, D.C. 20231, THIS

17<sup>th</sup> DAY OF April, 2002.  
Christopher L. Holt  
PATENT ATTORNEY

Sir:

Enclosed are **sixteen** (16) sheets of formal drawings for  
filing in the above-identified application.

Respectfully submitted,

WESTMAN, CHAMPLIN & KELLY, P.A.

By: Christopher L. Holt

Christopher L. Holt, Reg. No. 45,844  
Suite 1600 - International Centre  
900 Second Avenue South  
Minneapolis, Minnesota 55402-3319  
Phone: (612) 334-3222 Fax: (612) 334-3312

CLH:slg

# FEE TRANSMITTAL



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139	130	139	130	Non-English specification																																																																																																																															
147	2,520	147	2,520	For Filing a Request for Reexamination. (ex parte)																																																																																																																															
115	110	215	55	Extension for reply within first month																																																																																																																															
116	400	216	200	Extension for reply within second month																																																																																																																															
117	920	217	460	Extension for reply within third month																																																																																																																															
118	1,440	218	720	Extension for reply within fourth month																																																																																																																															
128	1,960	280	980	Extension for reply within fifth month																																																																																																																															
120	320	220	160	Filing a brief in support of an appeal																																																																																																																															
121	280	221	140	Request for oral hearing																																																																																																																															
148	110	248	55	Terminal Disclaimer Fee																																																																																																																															
140	110	240	55	Petition to Revive - unavoidable																																																																																																																															
141	1,310	241	670	Petition to Revive - unintentional																																																																																																																															
142	1,310	242	670	Utility/Reissue issue fee (inc. advance copies)																																																																																																																															
143	490	243	260	Design issue fee (inc. advance copies)																																																																																																																															
122	130	122	130	Petitions to the Commissioner																																																																																																																															
123	50	123	50	Petitions related to provisional applications																																																																																																																															
126	180	126	180	Submission of Information Disclosure Statement																																																																																																																															
581	40	581	40	Recording each patent assignment per property (times number of properties)																																																																																																																															
Other Fee (specify) _____						40																																																																																																																													
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1. BASIC FILING FEE																																																																																																																																			
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Signature Christopher L. Hall  
(Christopher L. Hall)

Reg. No. 45.844

Dat 4/17/02

Deposit Account No. 23-1123